



Processor



Troubleshooting



PROCESSOR &gt; GUIDES &gt; DEPLOYMENT

# You Have Reached Your Pull Rate Limit



PSPDFKit Processor has been deprecated and replaced by [Document Engine](#). To migrate to Document Engine and unlock advanced document processing capabilities, refer to our migration guide. Learn more about these enhancements on our [blog](#).

On 1 November 2020, Docker began imposing a limit on the number of image pulls from Docker Hub available for non-paid accounts:

- ❖ 100 pulls per 6 hours for non-authenticated users
- ❖ 200 pulls per 6 hours for authenticated users

Note that the limits don't apply to paid accounts. You can find the details on Docker's [pricing page](#).

You'll know that you reached the limit when you see the following error when running `docker pull`:

```
You have reached your pull rate limit. You may increase the limit by authenticating and upgrading:  
https://www.docker.com/increase-rate-limits.
```

If you find yourself hitting the limit frequently, we recommend either signing up for a paid Docker plan, or using the images from Amazon ECR Public Gallery. Learn more about [choosing a Docker registry](#).

Was this helpful?



ASK AI

✓ YES

✗ NO

Questions? [Contact us](#)

